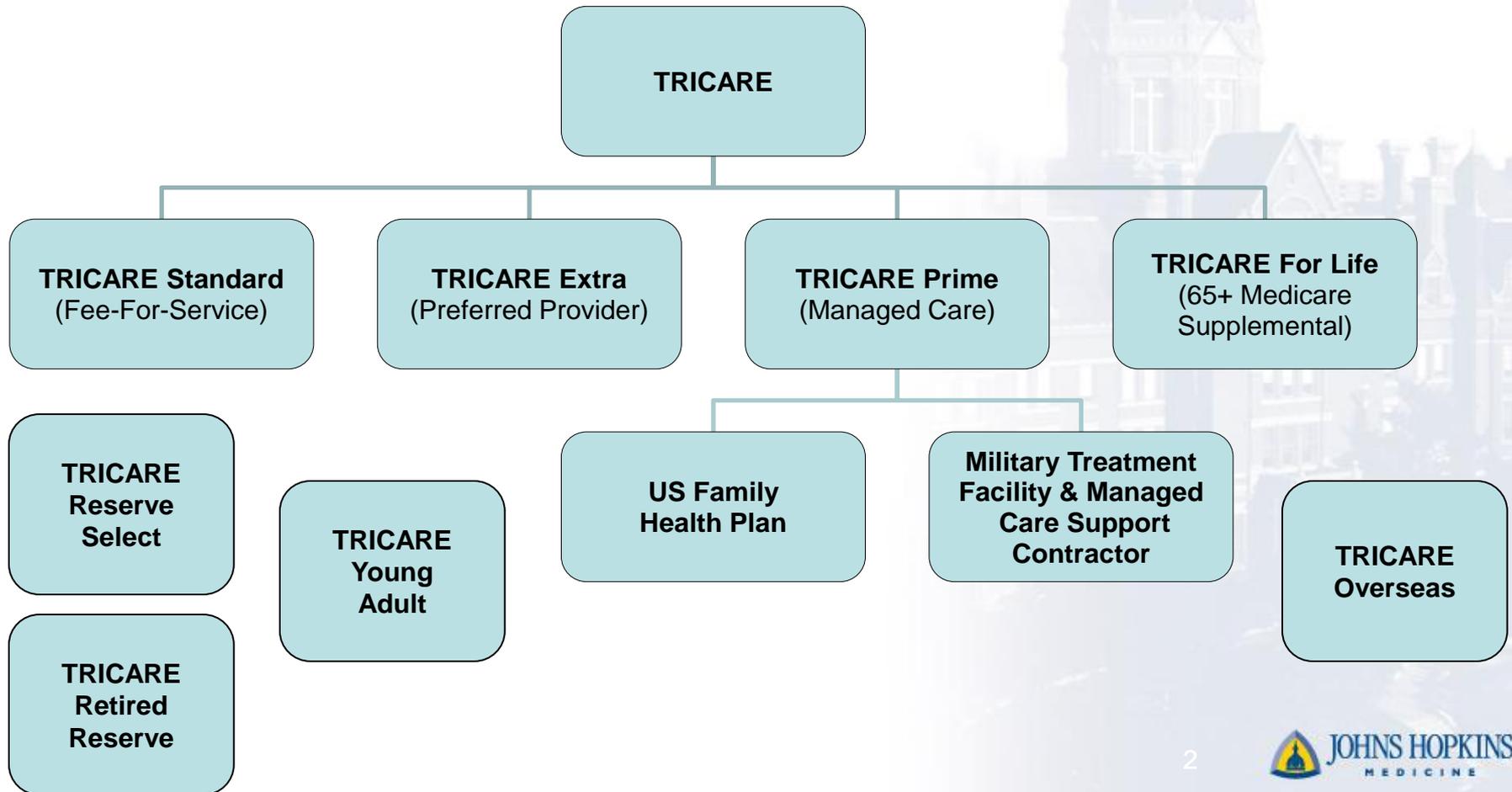


Johns Hopkins US Family Health Plan OVERVIEW

COL Ed Cramer (USA-Ret.)
Senior Manager
Military Relations and Field Services



Military Health System



USFHP Background

- 1981 USPH Facilities → USTFs
- 1982 USTFs DHHS → DoD
- 1993 USTFs → USFHP
- 1993 CHAMPUS → TRICARE
- 1993 USFHP → TRICARE Prime
Designated Provider
- 1997 USFHP → Integrated into MHS

Who is Eligible?

- Spouses and eligible family members of active duty or retired uniformed service members
- Family members of Reserve/Guard on active duty
- Young adults up to age 26
- **Retirees up to age 65**
- RC “gray area” retirees at age 60
- Unremarried spouses and qualified unmarried children of deceased service members

In all cases, DEERS-eligible

Why Consider the Plan?

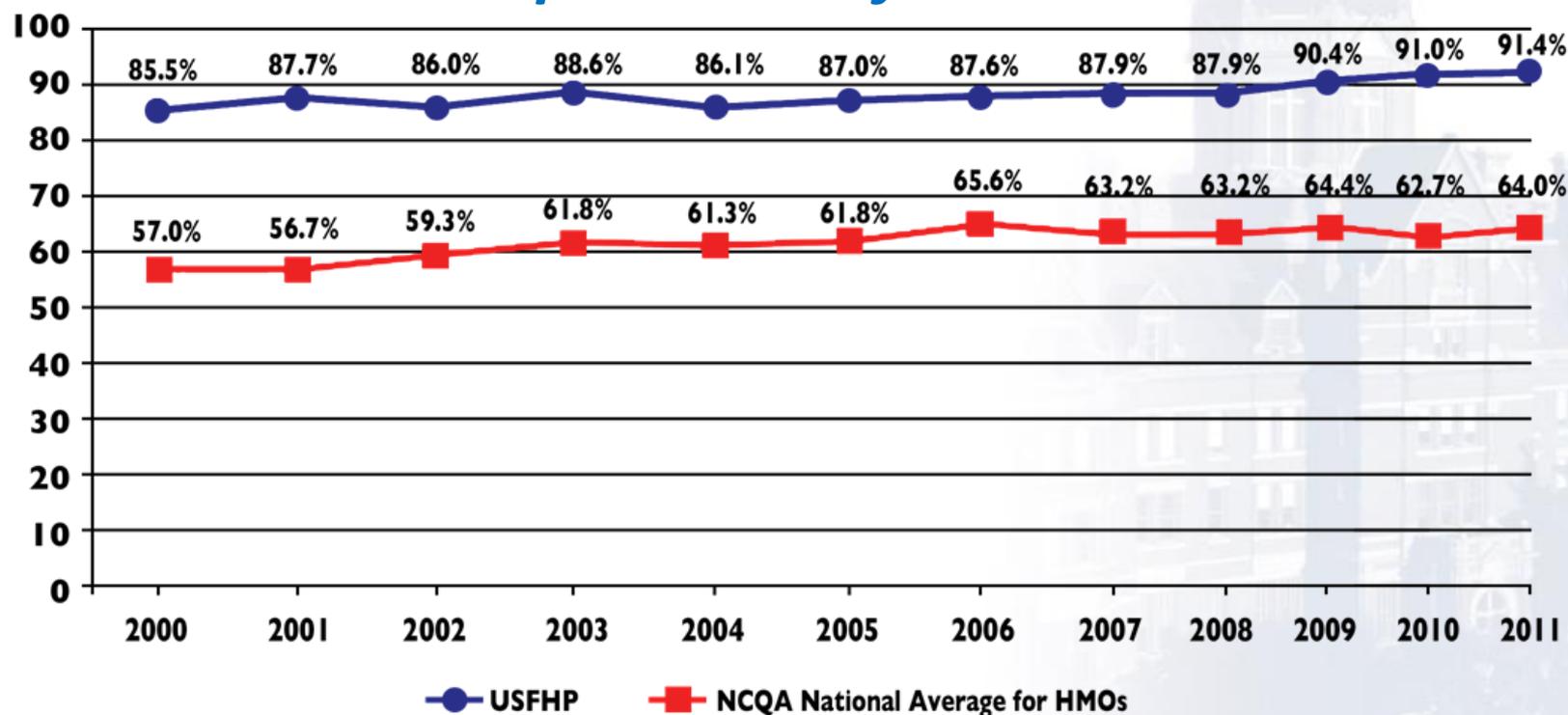
- Full medical, surgical and behavioral health services
- Neighborhood practice locations
- Easy-to-make appointments
- You choose your own USFHP primary care physician
- Preventive care including physicals, mammograms, immunizations and more
- Prescription drugs with low co-pays
- No claim forms

Why Consider the Plan? (Cont'd)

- No pre-existing condition restrictions
- 24-hour NurseLine & online NurseChat
- Health and wellness programs/coaching
- Value-added Services
 - Two free dental cleanings per year
 - Dental and vision care discounts
 - Infertility treatment services at reduced cost
- Access to Johns Hopkins Hospital and specialists
- Care Management
 - Complex conditions (diabetes, asthma, cardiovascular disease, COPD)
- High member satisfaction ratings

Overall Member Satisfaction

Superior Satisfaction

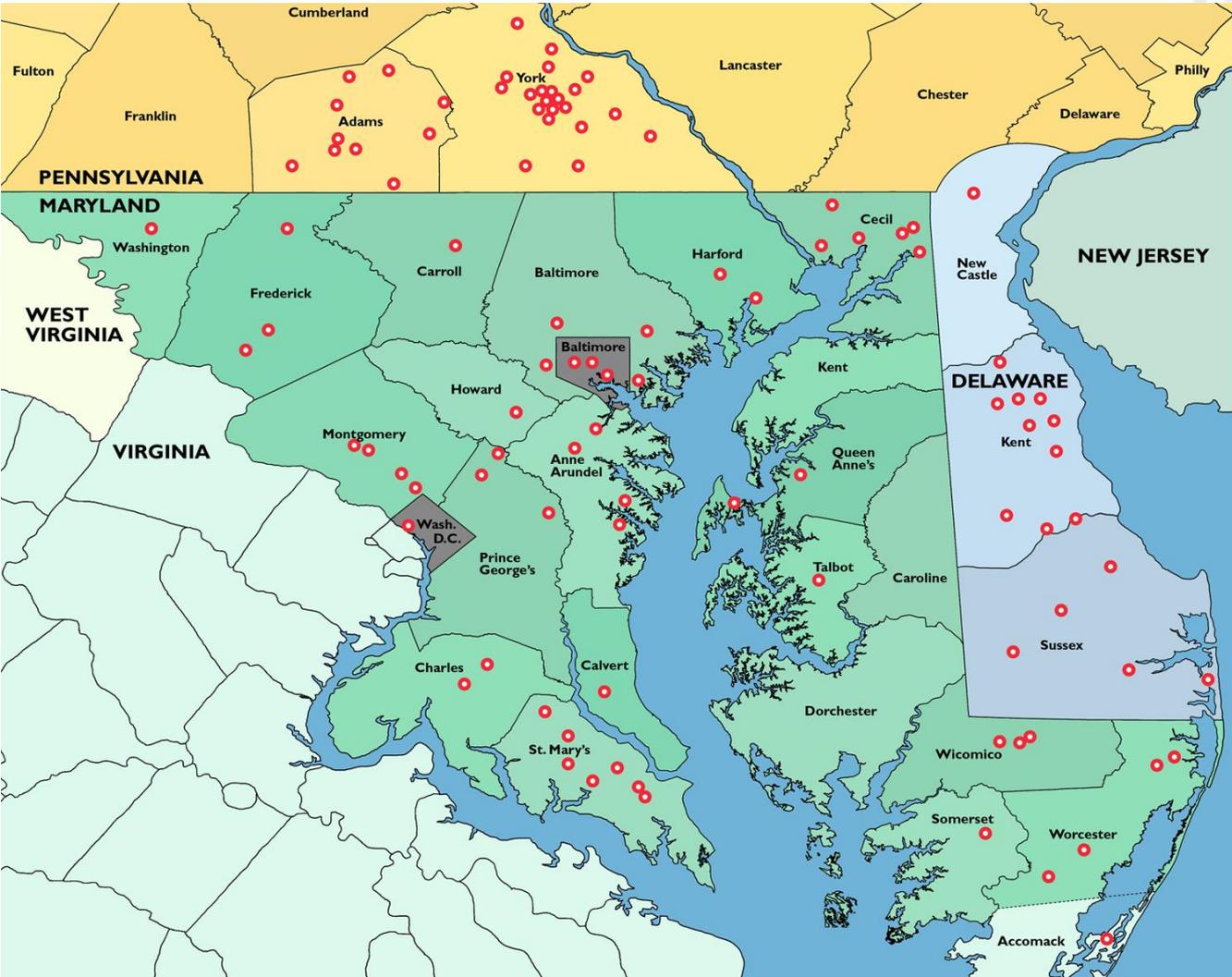


Source: 2011 Myers Group Survey and NCQA National Average for HMOs

Prescription Drug Services

- Prescriptions filled at **ONLY** Rite-Aid Pharmacies
- **Retail (up to 30 day supply)**
 - \$ 5 generic name
 - \$12 brand name
 - \$25 non-formulary brand name
- **Retail and Mail Order (up to 90 day supply)**
 - \$ 0 generic name
 - \$ 9 brand name
 - \$25 non-formulary brand name

Johns Hopkins USFHP Network



Local Primary Care Providers

- **Johns Hopkins Community Physicians at Frederick, 45 Thomas Johnson Drive**
- **Johns Hopkins Community Physicians at Hagerstown, 12916 Conamar Drive**
- **Potomac Physicians - Frederick Regional Medical Center, 110 Baughmans Lane**
- **WellSpan Medical Group- Thurmont Family Medicine, 53 Water Street**

In Summary, the Plan Offers You

- Full medical, surgical and behavioral health services
- High-quality affordable care
- Your personal primary care physician (directly employed by or credentialed by Johns Hopkins)
- Convenient close-to-home or work care in MD, DC, DE and Southern PA
- Preventive/Wellness care
- Prescription drug coverage
- Extras include: two free dental cleanings per year plus discounted vision and dental services

Trusted and Stable Healthcare

Still Serving!

THANK YOU

and

THANK YOU FOR YOUR SERVICE

